	Subject	Quality Policy		
	Issued By	Pro-Hydraulics	Revision No.	10
	Approved By	Managing Members	Document No.	QM 02

1. Objective

1.1 The aim of this Policy is to give direction for the implementation of the Quality Management System, consistent with the Company goals and objectives.

2. Scope

2.1 We as **Pro-Hydraulics cc**, recognize that without customers, we would not have a business and the customer is accordingly, the reason for our company's existence and our employment

3. Policy

3.1 The management of Pro-Hydraulics recognizes the requirements for a Quality Management System in the areas in which they operate.

3.2 The aim of the Quality Management System is to ensure that all contractual and specification requirements are met and to achieve a reliable and cost-effective System of Management.

3.3 The Quality Management System addresses all of the Quality Management Systems' requirements identified in International Standard such as ISO 9001:2015. Products and services shall comply with all relevant standards and requirements.

3.4 The Managing Directors have defined quality objectives for the company, as well as each department. These are reviewed annually to ensure continual improvement and the effectiveness of the Quality Management System of Pro-Hydraulics for the attainment of the business objectives.

3.5 To assist in achieving these aims, the Managing Member has appointed a Quality Manager, who is responsible for the introduction and implementation of the Quality Management System throughout the companies. The Quality Manager has a direct reporting link to the Managing Member on all QMS matters.

3.6 The QMS Strategy laid down in the Company QMS Manual has the full support of the Pro-Hydraulics Management.





3.7 Furthermore, the Management recognizes that the QMS is the responsibility of each employee and they must therefore accept as a condition of employment that they will, as directed, comply with the Quality Management Systems and Procedures as defined in the Companies QMS documented Information.


4. Commitment

4.1 We each commit to:

4.1.1 We each as well as the management of Pro-Hydraulics will support and lead the effort through highly visible personal involvement as well as commit themselves to the establishment, implementation and continual improvement of the Quality Management System.

4.1.2 Demonstrate visible quality assurance and take a leading role in establishing best practices in the working at heights industries;

	Owner: Quality Champion	Date of Change: 01-04-2018	Page 1 of 1		 Issue No: 10 Approved by: 
---	-------------------------------	----------------------------------	-------------	--	---

	Subject	Quality Policy		
	Issued By	Pro-Hydraulics	Revision No.	10
	Approved By	Managing Members	Document No.	QM 02

- 4.1.3 Protect the safety and health of all individuals, fellow employees, our partners, customers and the communities and the environment in which we operate and prevent pollution and seek improvements in the efficient use of natural resources;
- 4.1.4 Comply with all relevant and applicable international, national and local governmental legislation and industrial standards and guidelines, including the Employment Equity Act No 55 of 1998, Basic Conditions of employment No 75 of 1997, Occupational Health and Safety Act 85 of 1993 and the National Environmental Management Act 107 of 1998;
- 4.1.5 To measure compliance by auditing at regular intervals and ensuring continuous improvement of our management system through our non-conformances, improvement action plans and management reviews as well as monitoring, evaluation, reporting and communicating of quality aspects, operational hazards and risks, impacts and aspects, and the prevention of incidents;
- 4.1.6 Open communication with employees, partners, customers, interested communities and government regarding any suspected and/or potential HSE exposure and impact associated with Pro-Hydraulics Operations;
- 4.1.7 Empower employees to manage quality, health, safety and environmental issues as an integral part of their employment and to establish systems that allow for employee training and development of clear accountability for quality performance.

5. General

- 5.1 This policy shall be made available and communicated to all employees, contractors and other affected and interested parties.
- 5.2 This policy shall be reviewed annually by Pro-Hydraulics management.

6. Revision History

Process Revision History		
Revision Status	Reason for Review	Date
10	Policy review to include 2015 process requirements	2018-02-26